

Internship Newsletter 29.4.2022

After a lovely 2-week break Michael returned to the cemetery, we are hoping he will begin his training for the power tools. While off, we met up with Michael at Central Library where we applied for two apprenticeship roles: Apprentice Green Keeper at Heaton Moor Golf Club and Apprentice Gardener at DJV Garden Maintenance Service – we are hopeful we will hear something back soon.

In addition, this week Michael also had a trial shift at the Aquarius Community Centre in Hulme where he really enjoyed himself. Michael was able to talk about some of the planting and tidying he had done at the cemetery. The staff really appreciated having more hands on deck and keen for Michael to join on a regular basis.

We also discussed Michael signing up for a 3-week course called 'Low Carbon Careers' put on by Groundwork GM. This course allows participants to choose from 3 green economy topics; the natural environment, waste and recycling and an introduction to retrofitting where they will undertake 3-4 weeks of classroom based learning followed by a 2 week work placement and support into employment. Michael was keen to put his name forward and so we will get the ball rolling.



Naz and Sachin have returned after their break with a spring in their step and ready to tackle her next placement at Trafford Libraries. At the beginning of the week, Naz and Sachin were given an introduction, by Lisa, into many of the Trafford Council policies, the importance of good customer service and some e-learning modules.

Before long Lisa had them up on their feet, wandering round Urmston library, practicing how to search for books and how to sort out reservations. Today Sachin and Naz have gone their separate ways and begin their independent journey's at each library.

Naz has met the team and has sat down with the staff to explore their software 'Spydus' that she will be using going forward. She will continue to complete her e-learning to support her role.

In addition, Naz was invited to an interview at Lancashire Cricket Club on Wednesday evening for a casual bar and waitressing role. Naz found out yesterday that she has been successful in her interview and will begin her training for the new role in the next few weeks! Naz is very excited to begin working and earning her own money! Well done Naz!



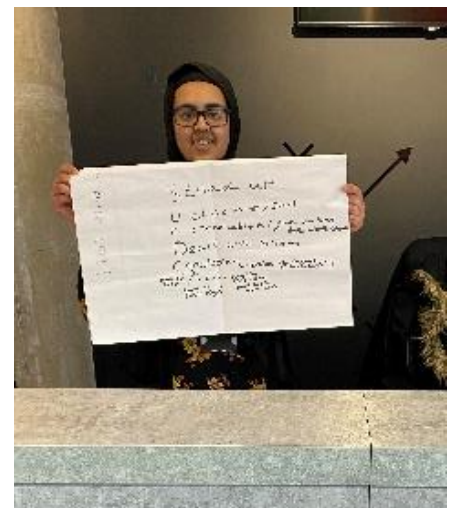


UA92 – After a successful settling in period, Fatima and Rahat have seamlessly joined the UA92 team. Supporting on the helpdesk it has been great to see them quickly pick up the role and carry on from where Naz and Sachin left off.

It has been great to witness May peer-mentoring them at every step to guide them through any questions they have. She has been able to transition the ‘Freshers Week’ project, started by Naz and Sachin, over to Rahat and Fatima and get them up to speed. They are now working on this as a 3 and will be presenting to Ash (Head of Student Experience) soon.

Rahat and Fatima have also been able to sit with various members of the team to discuss various roles and how everything works together. In the next couple of weeks Fatima will be given the opportunity to shadow the I.T department while Rahat will get to sit with the Marketing team where he can explore more his passion for graphic design.

Ash was also able to put on a session for Rahat and Fatima that covers the important aspects of customer service and how they can perform best on the helpdesk.



May continues to work well at UA92 – this job offer has boosted her confidence and she is owning that helpdesk! May’s flexible approach has allowed her to cover lots of holidays and is really proving herself as a trustworthy and reliable colleagues. She is capable at managing the desk by herself and locking up at the end of the day.